

ONECONSULTATION.

PRODUCT SHEET

Delivering virtual consultations seamlessly within Teams

Following the pandemic, virtual consultations and meetings are now well established.

But OneConsultation takes the virtual consultation experience to the next level. Enabling fully interactive virtual consultations on any internet-connected device, users can attend appointments and seek professional support from the comfort of their surroundings, with just one click from any browser, smartphone, tablet, or PC.

Plus, OneConsultation offers a virtual waiting room for an enhanced experience; the host knows the client is there and can display information or videos while people wait for their appointment time.

A SLICK, SCALABLE EXPERIENCE.

Based on Microsoft Office 365 technology, OneConsultation is fully managed and fully customisable, leveraging the existing Microsoft Teams investment.

Ideal for both individual consultations and group sessions, OneConsultation is already used widely in industries such as healthcare and the police, where they see fewer cancellations, increased accessibility, and more productive meetings. OneConsultation provides the perfect platform for any sector including financial, public, and law that requires private, secure consultations and meetings.

KEY FEATURES.



No client installation required



Client web portal with virtual waiting room



Customisable waiting rooms; add your branding, and display content



30-day free trial available



Hosted in Azure for outstanding security and reliability



All the functionality of Microsoft Teams including recording, transcripts, playing video, screen sharing, Teams Chat, and 'raise hand'



Users can be anonymised (e.g. for group sessions)



Enables Teams environment to deliver virtual consultations at scale



Usage data available in Microsoft CQD

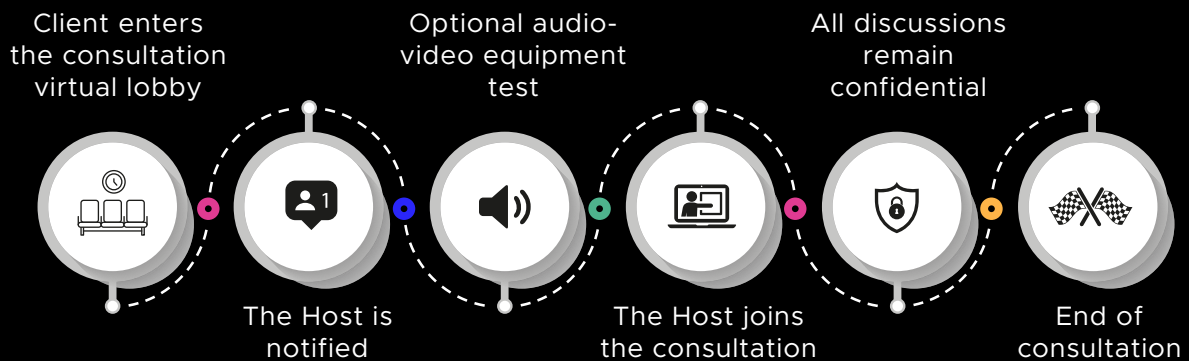
HOW IT WORKS.

A portal is created for each OneConsultation service, with each portal supporting multiple waiting rooms. Portals can be branded, displaying information, or playing videos in the waiting rooms, providing a professional experience to patients.

Hosts log in to the service to view their appointments and see when clients are in the waiting room. However early a client might 'arrive' for their appointment, the host always must let the client in to start the consultation.

When the consultation begins, the client experience takes place within the portal, whilst the host has a standard Teams meeting view and benefits from the full range of Teams functionality.

Despite being driven by Teams, there's no need to schedule Teams meetings; OneConsultation works with a customer's existing scheduling system. The simplicity of this allows for effortless scaling, and a smooth joining experience for patients as there are no one-time links or integrations. With just one click, the client is in the portal.



HOW IT WILL BENEFIT YOUR CUSTOMERS.



Improved accessibility and fewer missed appointments

Provide access to critical services for those who struggle to attend in-person appointments.



Time efficiencies

Virtual consultations can take place from any location, at any time, bringing existing services to more people.infrastructure.



Adaptable and scalable

depending on gateway model there is no limit on the number of users using the line.



Secure and GDPR compliant

Hosted in Azure, users can be assured that confidential information is secure.



Seamless experience

Set-up and usage are easy and familiar with no software required – join with just one-click. destination number.



Cost-efficiencies

A scalable fixed-monthly cost model with no upfront technology charges. destination number.



Exploits existing investment

OneConsultation leverages the existing Skype for Business or Microsoft Teams deployment. destination number.

HOW IT WILL BENEFIT YOUR BUSINESS.



Resourceful partner portal

Full access to campaign support, product collateral, and training materials.



UK-based support

Dedicated account management and professional services support tailored to your business needs.



Easy provisioning

Ordering and account management via our dedicated partner portal.



Quick to deploy, fully supported

The service can be up and running in a matter of days. And once setup, you'll be supported by a high availability managed service.

WHY CHOOSE NASSTAR CHANNEL?

Everything you need for you and your customers, right there in black and white

We remove the complexity and keep it simple. Our OneConsultation solution meets the needs of your customers and provides unrivalled support and experience you can't get anywhere else.

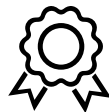
- Established provider with years of experience
- Highly trained UK-based service and support team
- Access to the best expertise and resources
- Tried and tested, innovative products that deliver when you need them to
- Simple on-boarding process
- Dedicated partner portal
- Full commitment and dedication to the channel and its needs



**Passionate
people**



**Innovative
technology**



**Exceptional
experience**



Channel-centric



**Straightforward
solutions**

**FIND OUT MORE ABOUT THIS PRODUCT AND THE REST OF THE
NASSTAR CHANNEL PORTFOLIO.**

Contact us on enquiries@nasstarchannel.com