PCI.

PRODUCT SHEET

Remove the risk of card payments over the phone with our secure, compliant, and efficient PCI DSS solution

If your customers take card payments by phone, they'll be aware of the need to process card data in line with PCI DSS compliance standards. However, maintaining and proving compliance can be costly, difficult, and time-consuming, exposing them to the risk of financial, legal and reputational penalties.

ADSL provides the perfect solution for businesses who need reliable connectivity without the premium price.

AGENTPAY.

We've created AgentPay, a payment application that securely captures and processes compliant payments from any location. Traditional methods of processing payments required the customer to disclose their card detail over the telephone, however, this sensitive information can be intercepted, recorded or written down, therefore creating a potential risk to you and your customers.
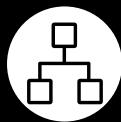
AgentPay allows customers to process payments via a telephone keypad, speech recognition or a single-use payment link. The agent can oversee and track the progress of the payment, without ever being exposed to the confidential card data.

Our solution is delivered via the cloud so there is no need to install any hardware on-site or worry about ongoing maintenance costs as AgentPay is deployed, monitored, and maintained remotely.

KEY FEATURES.

- Integrates with inbound call system
- Integrates to multiple 3rd Payment Service Providers
- Level 1 PCI DSS compliant from any location
- Zero agent exposure to card data or sensitive information
- Delivered via the Cloud, with no need for any on-site hardware
- UK-based support

HOW IT WILL BENEFIT YOUR CUSTOMERS.

Ease the burden of PCI DSS
Reduce their scope for PCI DSS auditing, so they can focus time, money and attention on the things they do best, and avoid financial penalties for breaches and increases in merchant fees for non-compliance.

Protect brand and eliminate customer concerns
With consumers increasingly reluctant to read out their payment card details to agents, our solution helps to overcome their reservations and increase brand trust and reputation.

Reduce call handling times and lost transactions
Our solution makes paying for goods and services by phone quick and easy, improving the calling experience for customer and agent and reducing transactions lost to error.

Multi-site coverage
Supports both on-premise and IP-based telephony, so whichever setup your customer has, and whether agents are based at call centres or remote locations, the solution can be configured to meet individual needs.

HOW IT WILL BENEFIT YOUR BUSINESS.

Full-service design and onboarding support
Dedicated UK-based account management, service design and technical support throughout the order and provisioning to in-life.

Quick to deploy, fully supported
When your customers' needs have been scoped, the service can be up and running in a matter of days. And once setup, you'll be supported by a high availability managed service.

Full integration with voice services
Integrates with our inbound call management platform, Myriad, for inbound calls where card payments are taken. Offering your customers a fully featured telephony solution from a single provider.

Boosts your brand reputation
The solution not only saves your customers' time and money, it shows your own commitment to data security and cements your position as a trusted, long-term technology partner.

WHY CHOOSE NASSTAR CHANNEL?

Everything you need for you and your customers, right there in black and white

We remove the complexity and keep it simple. Our PCI solution meets the needs of your customers and provides unrivalled support and experience you can't get anywhere else.

- Established provider with years of experience
- Highly trained UK-based service and support team
- Access to the best expertise and resources
- Tried and tested, innovative products that deliver when you need them to

- Fully flexible options
- Simple on-boarding process
- Dedicated partner portal
- Full commitment and dedication to the channel and its needs

Passionate people

Innovative technology
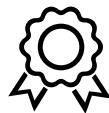
Exceptional experience

Channel-centric

Straightforward solutions

FIND OUT MORE ABOUT THIS PRODUCT AND THE REST OF THE NASSTAR CHANNEL PORTFOLIO.

Contact us on **enquiries@nasstarchannel.com**

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